

# CourthouseComputer.com Technical Support Information



For security reasons, the AOC will require you to change your password every 30 days. At the CESN Login Screen on the mainframe, a message will appear stating your password has expired and you need to re-enter a new password. At this time, you will need to generate a new password (8 characters/numbers maximum).

The password you use on our website before logging on the mainframe will not change. This password, along with your user id, was faxed to your office when your account was activated.

If your password is lost or revoked by the AOC mainframe, please goto [www.CourthouseComputer.com](http://www.CourthouseComputer.com) and click on the 'Reset UserId/Password' link.